

INSPECTION REPORT

GENERAL DESCRIPTION

| | | | |
|---|---|------------------------------|---------------------------------|
| Product Description .: Set of 6 kitchen knives with protective cover | | | |
|  | Report number .: | | |
| | Inspection Date.: | | |
| | Service Item .: | | |
| | <input checked="" type="checkbox"/> PSI | <input type="checkbox"/> IPI | <input type="checkbox"/> DPI |
| | <input type="checkbox"/> PM | <input type="checkbox"/> FI | <input type="checkbox"/> RE-PSI |
| | Customer .: | | |
| | Customer P.O .: | | |
| | Vendor .: | | |
| | Vendor P.O No .: | | |
| | Target Market .: | | |
| Manufacturer .: | | | |
| Location Area .: Yangjiang, Guangdong, China | | | |

QUANTITY CHECK

| Client P.O. # | Item No | Quantity on PO # | | Actual Finished Quantity | |
|---------------|---------|------------------|------------------|--------------------------|----------------|
| | | Product Quantity | Cartons Quantity | Finished Quantity | Packed Cartons |
| 3008 | 83034 | 1000 | - | 1000 | 40 |
| Total | | 1000 | - | 1000 | 40 |

Inspection Environment

| | | | | |
|-------------------------------|---|---|--|-----------------------------------|
| Factory's Co-operation | <input type="checkbox"/> Good | <input checked="" type="checkbox"/> Average | <input type="checkbox"/> Poor | <input type="checkbox"/> Very bad |
| Weather Conditions | <input checked="" type="checkbox"/> Sunny | <input type="checkbox"/> Cloudy | <input type="checkbox"/> Rainy | <input type="checkbox"/> N/A |
| Inspection Site | <input type="checkbox"/> QC Room | <input type="checkbox"/> Warehouse | <input checked="" type="checkbox"/> Workshop | <input type="checkbox"/> Harbor |
| Inspection Done on | <input checked="" type="checkbox"/> Table | <input type="checkbox"/> Casual table | <input type="checkbox"/> Ground | <input type="checkbox"/> N/A |
| Cleanliness | <input type="checkbox"/> Clean | <input checked="" type="checkbox"/> Average | <input type="checkbox"/> Poor | <input type="checkbox"/> Very bad |
| Lighting | <input type="checkbox"/> Sufficient Daylight | <input checked="" type="checkbox"/> Insufficient Daylight | <input type="checkbox"/> Dark | <input type="checkbox"/> N/A |
| Cargo Storage | <input checked="" type="checkbox"/> Orderly | <input type="checkbox"/> Disorderly | <input type="checkbox"/> Messy | <input type="checkbox"/> N/A |
| Quantity check | <input checked="" type="checkbox"/> The carton quantity can be counted by inspector | | <input type="checkbox"/> The carton quantity is given by factory | |

| | | |
|--|---|--------------------------|
| OVERALL INSPECTION RESULT | FAIL | |
| Bases On Below AQL & Approved sample& Remark: | | |
| Approved sample | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| AQL | FAIL | Beyond AQL |
| Remark | PEND | Due to Remark 1-6 |

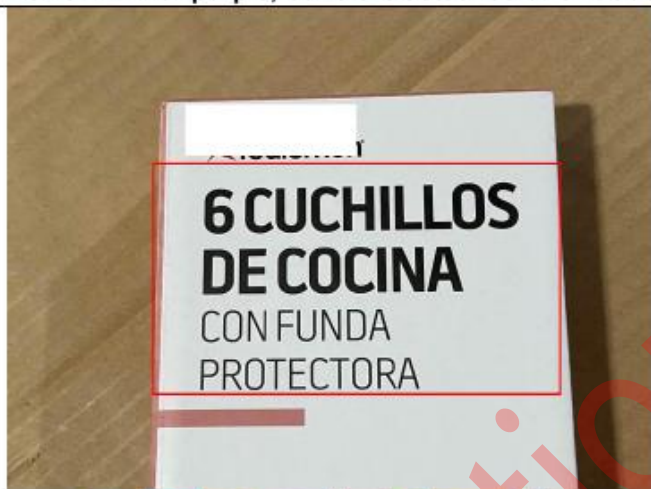
PROBLEMATIC REMARKS

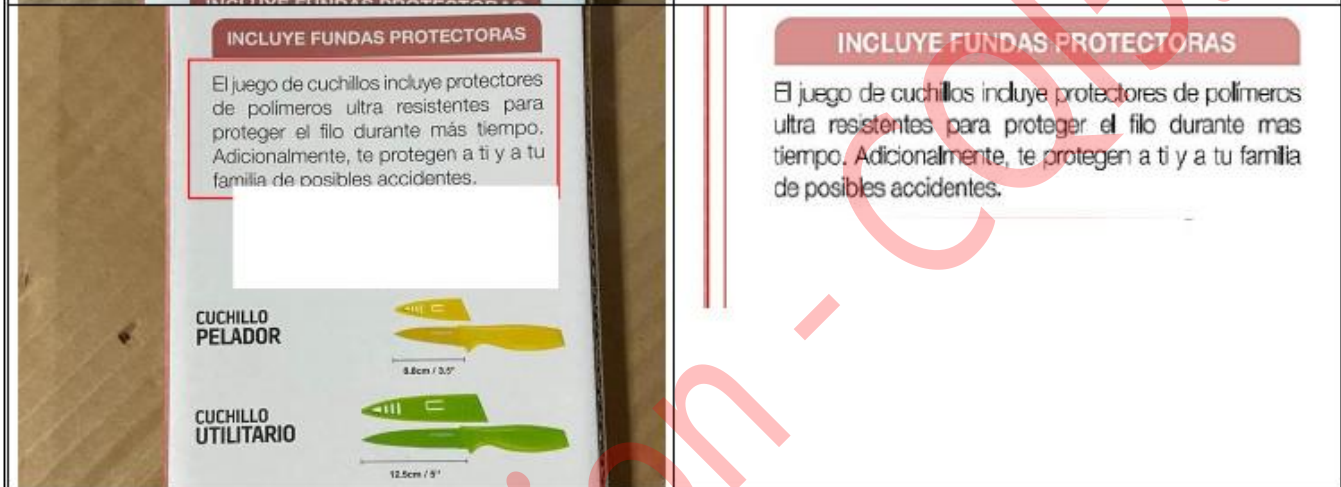
| |
|--|
| <ol style="list-style-type: none"> For purple,found the actual color of blade cover had obvious color difference. Found the typesetting of words was different from the DS. Need to be confirmed by client. For rubber test(20 times),found the red color on bade would fade after wiping with alcohol. For some sizes, the actual result was beyond +-5% of Specification from the DS,please see sheet page 40. The factory refused to do drop test. No equipment was available for blade hardness test at factory. And no test report was available from factory for checking. |
|--|

Please see below attached photos to demonstrate the above Problematic Remarks:



Remark 1: For purple, found the actual color of blade cover had obvious color difference.





Remark 2: Found the typesetting of words was different from the DS.



Remark 3: For rubber test(20 times),found the red color on bade would fade after wiping with alcohol.

INSPECTION METHODS APPLIED

| Inspection Criteria - Acceptable Quality Level (AQL) | | | |
|--|--|------------------------------|----------|
| Inspection service requirement | Final Random Inspection | | |
| Sampling standard performed per | ANSI/ASQC Z1.4-1993 Single sampling plan for normal inspection (ISO 2859-1, MIL-STD 105E, or BS6001) | | |
| General inspection levels at | III | No. of sample size inspected | 125 SETS |
| Acceptable Quality Level (AQL) | Critical | Major | Minor |

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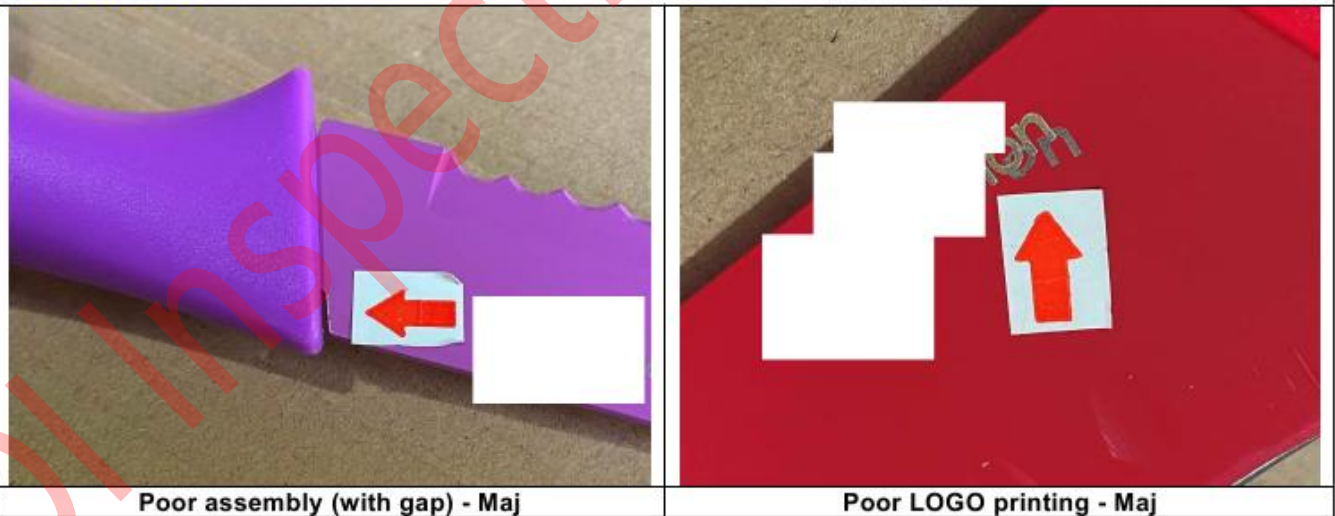
| | | | |
|--|---------------------------------------|----------------|--|
| for : | Not allowed | 2.5 | 4.0 |
| No. of sample size inspected for : | 125SETS | 125SETS | 125SETS |
| Total No. of packed cartons | 40 | cartons | Number of cartons open shall be the square root of the available cartons quantity. |
| No. of inspected cartons | 10 | cartons | |
| Samples selected from the following cartons : | | | |
| Comments.: | 11, 9, 37, 12, 18, 15, 27, 33, 16, 22 | | |
| Inspection based on | | | |
| <input type="checkbox"/> Approval Sample <input checked="" type="checkbox"/> Specifications <input checked="" type="checkbox"/> P/O# <input checked="" type="checkbox"/> Photos <input type="checkbox"/> Drawing <input type="checkbox"/> Others.: | | | |

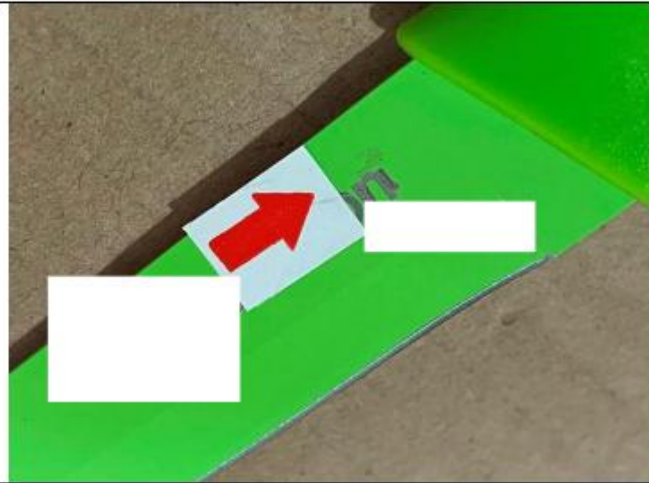
APPEARANCE & FUNCTION INSPECTION

| PO # | | 3008 | | Item No # | | 83034 | |
|--|-------------------------------------|------|---|---|-------------------|-------------------|---|
| Details of Non-Conformity | | | | Critical | Major | Minor | % |
| Appearance & Visual Defects | | | | | | | |
| 1. | Poor assembly (with gap) | 0 | 1 | 0 | 0.8% | | |
| 2. | Poor LOGO printing | 0 | 2 | 1 | 2.4% | | |
| 3. | Poor coating / coating off on blade | 0 | 3 | 4 | 5.6% | | |
| 4. | Scratches mark on surface | 0 | 1 | 5 | 4.8% | | |
| 5. | Color stain on handle | 0 | 1 | 0 | 0.8% | | |
| 6. | Cut mark on handle | 0 | 0 | 1 | 0.8% | | |
| 7. | Flash on cover | 0 | 0 | 2 | 1.6% | | |
| 8. | Raw material mark on blade | 0 | 0 | 1 | 0.8% | | |
| Functional Defects | | | | | | | |
| 1. | N/A | 0 | 0 | 0 | / | | |
| Safety of product (Zero tolerance, if product hurts the users directly or potentially.) | | | | | | | |
| 1. | N/A | 0 | 0 | 0 | / | | |
| Total defects found: | | | | 0 | 8 | 14 | / |
| Maximum Critical/Major/Minor Allowed: | | | | 0 | 7 | 10 | |
| Samples Checked: | | | | 125 | 125 | 125 | |
| Sub-AQL Result: | | | | Within AQL | Beyond AQL | Beyond AQL | |
| Overall AQL Inspection Result: | | | | <input checked="" type="checkbox"/> Beyond AQL | | | |

PS: Batch defects exceeding 5% will be recorded in remarks again.

Defect Photo :





Poor LOGO printing - Maj



Poor LOGO printing - Min



Poor coating / coating off on blade - Maj



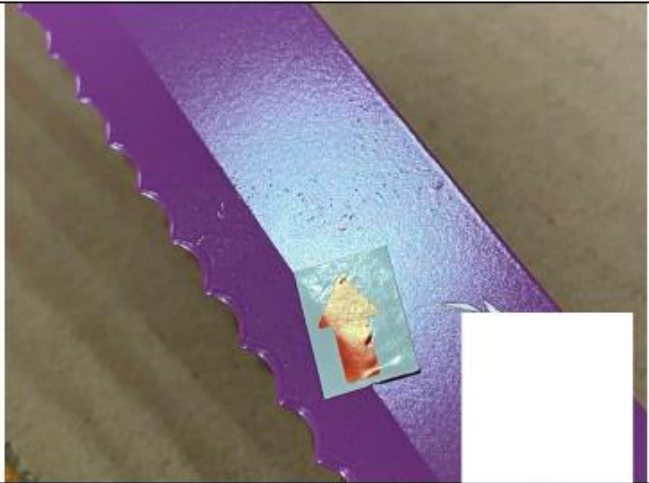





Poor coating / coating off on blade - Maj



Poor coating / coating off on blade - Maj



Poor coating / coating off on blade - Min

| | |
|---|--|
|  |  |
| Poor coating / coating off on blade - Min | Poor coating / coating off on blade - Min |
|  |  |
| Poor coating / coating off on blade - Min | Scratches mark on surface - Maj |
|  |  |
| Scratches mark on surface - Min | Scratches mark on surface - Min |



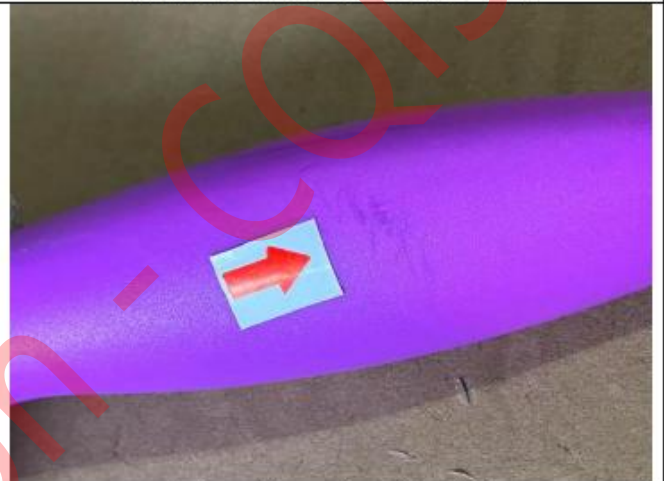
Scratches mark on surface - Min



Scratches mark on surface - Min



Scratches mark on surface - Min



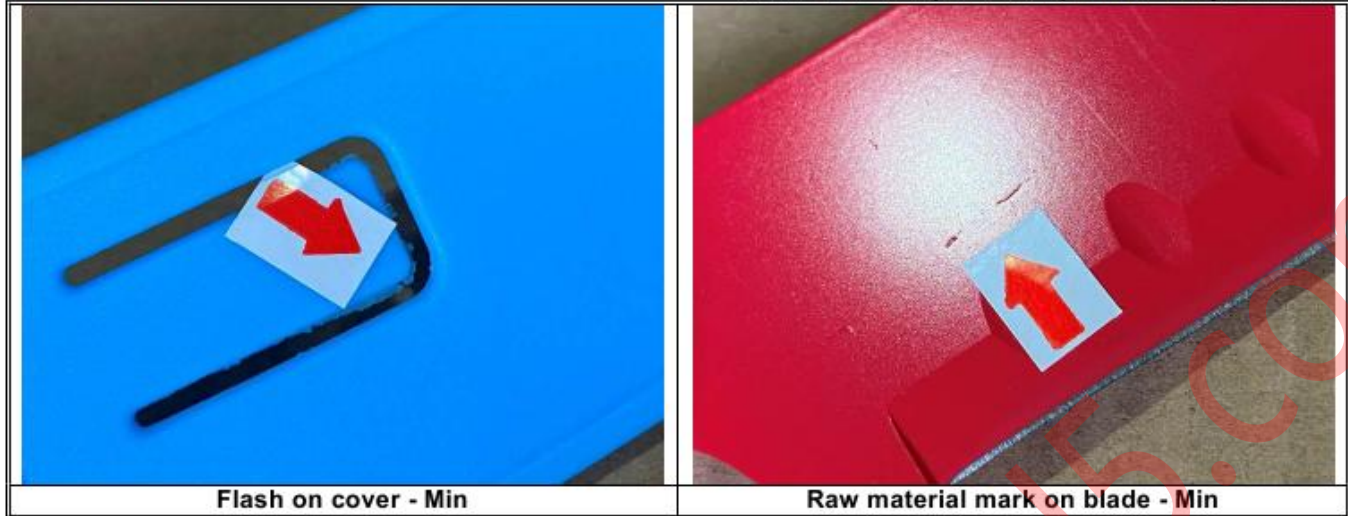
Color stain on handle - Maj



Cut mark on handle - Min



Flash on cover - Min



GENERAL INSPECTION CHECKLIST

| # | Inspection Item | Result | | | Testing Conditions & Requirements / Record | Sample Size |
|-----|---|-------------------------------------|-------------------------------------|-------------------------------------|--|-------------|
| | | Pass | Fail | Pend | | |
| 1. | Outside Appearance | <input type="checkbox"/> | <input checked="" type="checkbox"/> | N/A | Refer to defects on AQLs. | 125sets |
| 2. | General Function Inspection | <input checked="" type="checkbox"/> | <input type="checkbox"/> | N/A | Refer to defects on AQLs. | 125sets |
| 3. | Product drop with packing | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | The factory refused to do it. | N/A |
| 4. | Carton Drop test | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | The factory refused to do it. | N/A |
| 5. | Barcode Scanning test | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Readable&correct. | 5pcs |
| 6. | Adhesion Check for Coating | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Tested with 3M tape.Found acceptable. | 3sets |
| 7. | Abuse test | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Found acceptable. | 4sets |
| 8. | Sharpness check | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Meet basic usage. | 3sets |
| 9. | Color check with Pantone | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Refer to remarks. | 10sets |
| 10. | Rubber test | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Refer to remarks. | 3sets |
| 11. | Color shading test | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Refer to remarks. | 125sets |
| 12. | Accessible sharp Point & Sharp edges check (if any,) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | No accessible sharp points or edges found, meet basic usage. | 125sets |
| 13. | Structure & Workmanship | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | The judge for reference only, subject to problematic remark on 1 st page. | 3sets |
| 14. | Odor check | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | No particular smell found, acceptable. | 125sets |
| 15. | Cleanliness check | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Acceptable, except defects on AQLs. | 125sets |

| ON-SITE TESTS (Photos) |
|---|
| <ol style="list-style-type: none"> Below photos to demonstrate the technique & process for certain on-site testing item. For different products with the same testing item, only one photo will be taken as evidence. It reflects the actual test result under the on-site testing condition provided, the testing result can't be a documentary evidence for any disputes, for your reference only. |



Carton size check



Carton size check



Carton size check



Carton size check



Carton size check



Carton size check



Color box size check

Color box size check



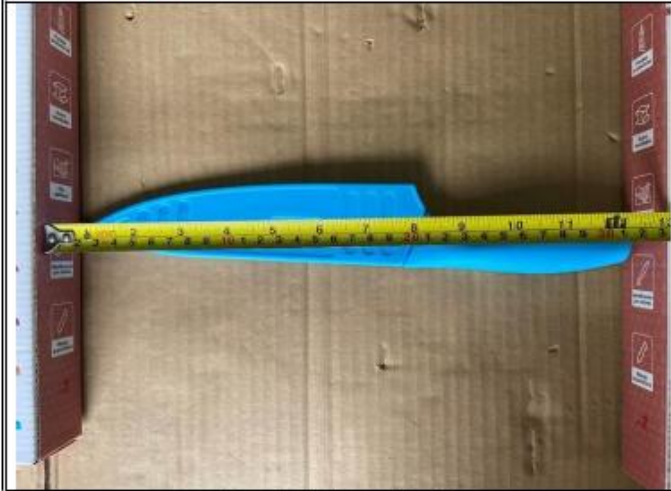
Color box size check

Color box size check



Color box size check

Color box size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



LOGO position check



LOGO position check



LOGO size check



LOGO size check



Product size check



Product size check



Product size check



Product size check

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Product size check



Product size check



Product size check



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Product size check



Product size check



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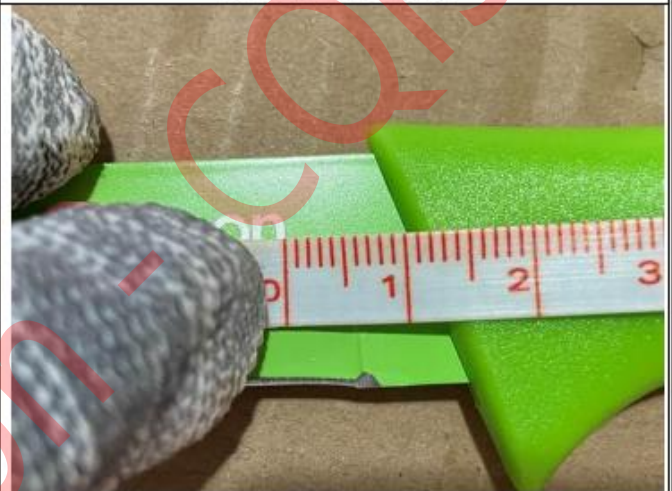
Product size check



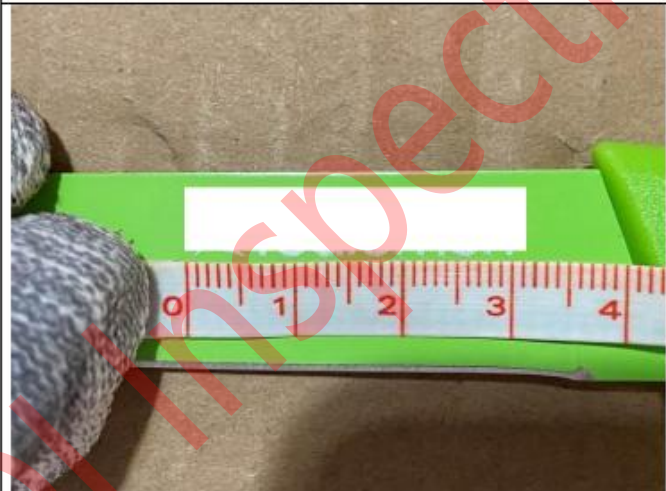
Product size check



LOGO position check



LOGO position check



LOGO size check



LOGO size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



Product size check



LOGO size check



LOGO size check



Carton weight check



Carton weight check



Color box weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check

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Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Product weight check



Barcode Scanning test



Adhesion Check for Coating



Adhesion Check for Coating



Adhesion Check for Coating



Adhesion Check for Coating



Function check



Function check



Function check



Function check



Function check



Function check



Abuse test

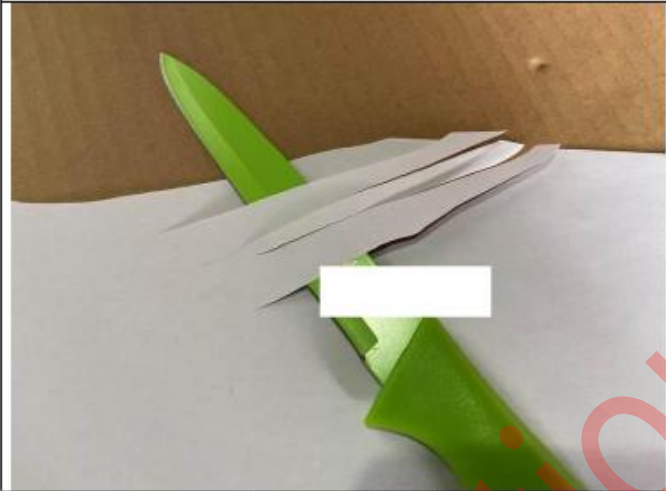




Sharpness check



Sharpness check



Sharpness check



Sharpness check



Sharpness check



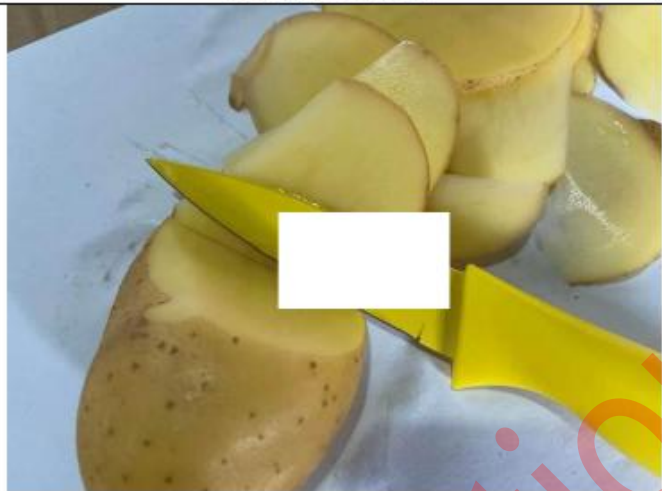
Sharpness check



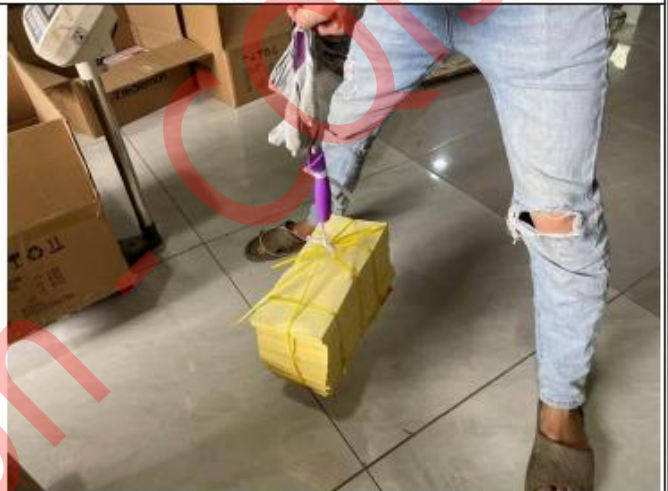
Sharpness check



Sharpness check



Sharpness check



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Abuse test with 6.75kgs



Sharp Point & Sharp edges check



Sharp Point & Sharp edges check



Sharp Point & Sharp edges check



Sharp Point & Sharp edges check



Sharp Point & Sharp edges check



Color check with Pantone



Color check with Pantone



Color check with Pantone



Color check with Pantone



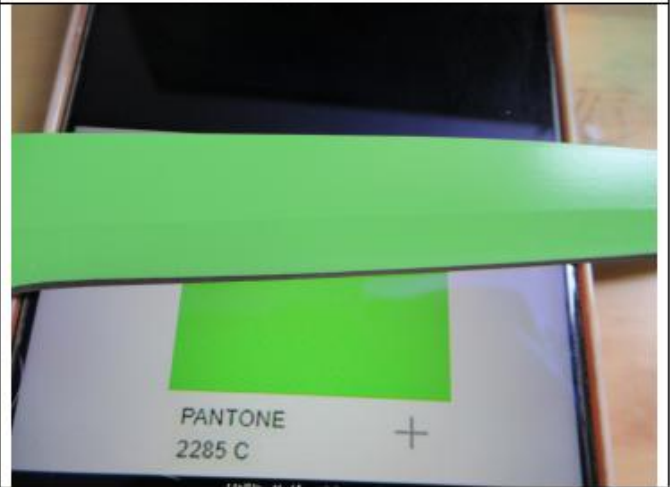
Color check with Pantone



Color check with Pantone



Color check with Pantone



Color check with Pantone



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| | |
|--|--|
| | |
| <p>Color check with Pantone</p> | <p>Color check with Pantone</p> |
| | |
| <p>Color check with Pantone</p> | <p>/</p> |
| | |
| <p>Rubber test</p> | <p>Rubber test</p> |





Rubber test



Rubber test



Rubber test



Color shading test



Color shading test



Color shading test



Color shading test



Color shading test



Color shading test



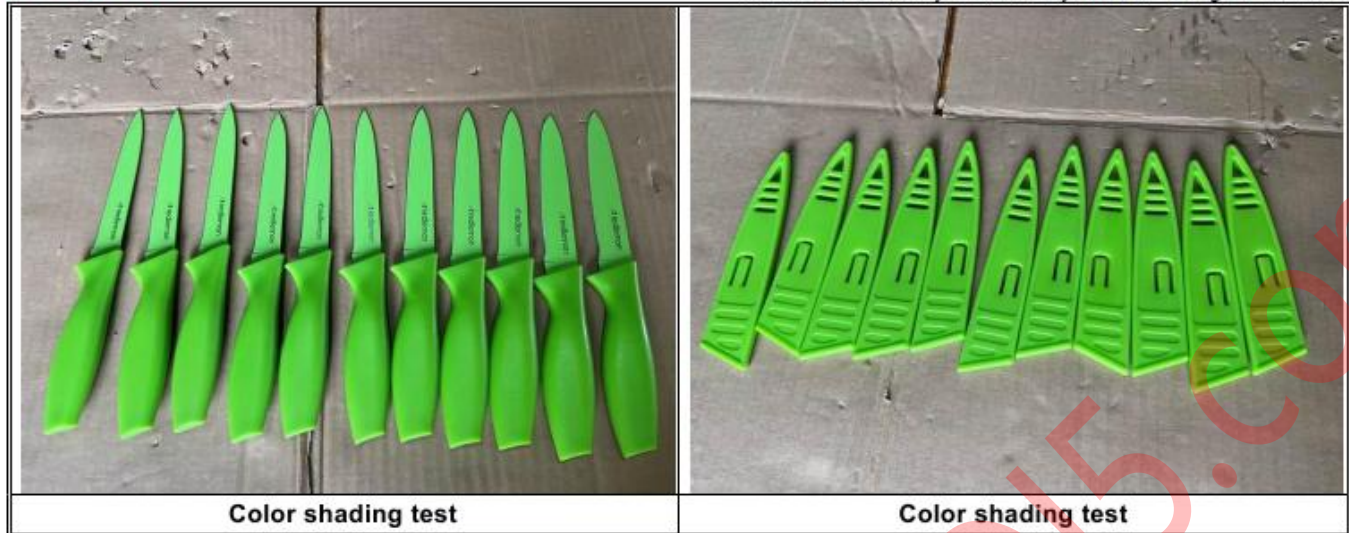
Color shading test



Color shading test



Color shading test



ON-SITE MEASUREMENT FOR TECHNICAL DATA

| Item No: | Parameter required on PO | Parameter required on unit packaging | Overall size of products |
|----------------|---|--------------------------------------|---|
| Chef knife | With cover: 326 x50 x24.3mm Blade length: 8" Thickness: 1.5mm | Blade length: 8" | With cover: 330 x50.2 x24.2mm Blade length: 8" Thickness: 1.52mm |
| Serrated knife | with cover: 315 x37.2x23.6mm blade length: 8" Thickness: 1.5mm | blade length: 8" | with cover: 326 x36x24.1mm blade length: 8" Thickness: 1.69mm |
| Santoku knife | With cover: 303x51.6x23.8mm Blade length: 7" Thickness: 1.5mm | Blade length: 7" | With cover: 305x51.1x23mm Blade length: 7" Thickness: 1.54mm |
| Sticking knife | With cover: 326x34x23.6mm Blade length: 8" Thickness: 1.5mm | Blade length: 8" | With cover: 328x34.3x24.3mm Blade length: 8" Thickness: 1.58mm |
| Utility knife | With cover: 242x29.6x16.8mm Blade length: 5" Thickness: 1.3mm | Blade length: 5" | With cover: 243x28.3x17.6mm Blade length: 5" Thickness: 1.23mm |
| Peeling knife | With cover: 202x29.5x17.1mm Blade length: 3.5" Thickness: 1.3mm | Blade length: 3.5" | With cover: 204x31.3x18mm Blade length: 3.5" Thickness: 1.27mm |
| Color box | 340 x100 x33mm | N/A | 335 x99 x42mm/651g |
| Carton size | N/A | N/A | 52.4x36x23.6cm |





| Item No: | Product net weight (Parameter required on PO) | Actual Product net weight | Gross weight of outer carton (PO required) | Gross weight (printed on outer carton) | Actual G.W. (+/- 5%) |
|----------------|---|---|--|--|----------------------|
| Chef knife | with cover: 133g without cover: 114g | with cover: 134g without cover: 112g | N/A | 17kgs | 16.88kgs |
| Serrated knife | with cover: N/A without cover: 92g | with cover: 111g without cover: 94g | | | |
| Santoku knife | with cover: 131g without cover: 112g | with cover: 129g without cover: 110g | | | |
| Sticking knife | with cover: 109g without cover: 90g | with cover: 104g without cover: 87g | | | |
| Utility knife | with cover: 54g | with cover: 53g | | | |

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| | | | | | |
|---------------|--------------------|--------------------|--|--|--|
| | without cove: 46g | without cove: 45g | | | |
| Peeling knife | with cover: 44g | with cover: 46g | | | |
| | Without cover: 40g | Without cover: 41g | | | |

| Supplier | Inspector | Supervisor | Your Decision for the Inspection | | |
|--|-----------|--|---|----------------|------------|
| Helen | Doris | <input checked="" type="checkbox"/> Dick F <input type="checkbox"/> Mark W | <input type="checkbox"/> Agree with result <input type="checkbox"/> Conditional <input type="checkbox"/> Accept <input type="checkbox"/> Other | Customer Sign. | Sign. Date |
| | | <input type="checkbox"/> Jeff L <input type="checkbox"/> Allen G | | N/A | N/A |
| Our inspectors have notified supplier/factory not to effect shipment until get final approval from you. | | | Your Comments.: | N/A | |

PHOTO DOCUMENT

| Photos for Products' Marking & Labeling & Packing | |
|---|--|
|  |  |
| Carton view | Carton view |
|  |  |
| Shipping mark | Side mark |

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Open carton view



5-ply cardboard view



25sets per mater carton view



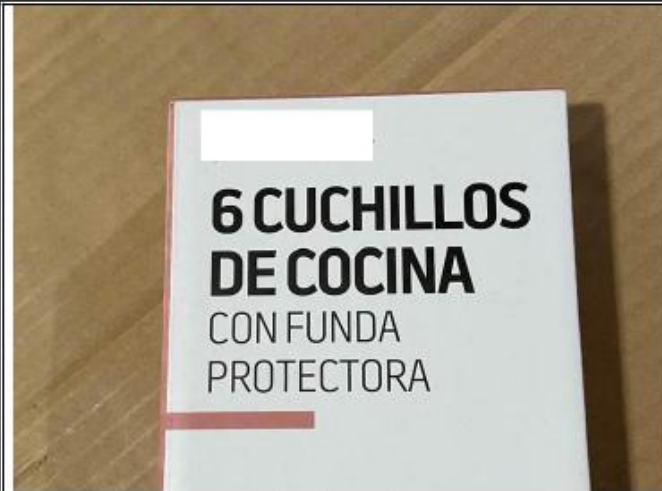
Color box view



Color box view



Color box view



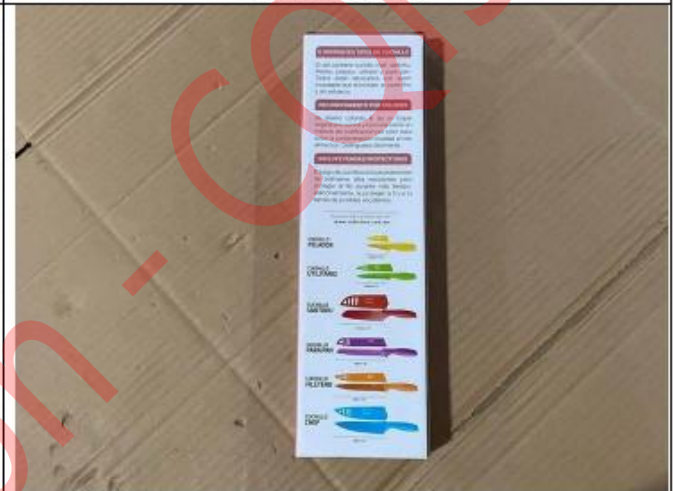
Color box view



Color box view



Color box view



Color box view



Color box view



Color box view





Color box view

Color box view



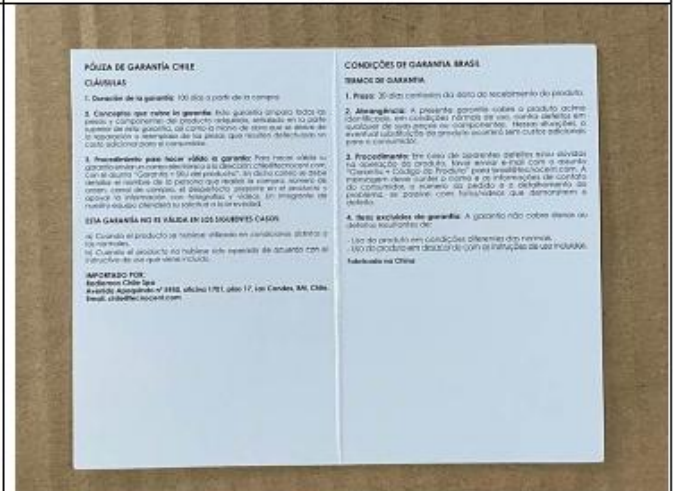
Color box view



Packing methods



Packing methods



Instruction sheet

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PÓLIZA DE GARANTÍA CHILE
CLÁUSULAS

- 1. Duración de la garantía:** 100 días a partir de la compra.
- 2. Conceptos que cubre la garantía:** Esta garantía ampara todas las piezas y componentes del producto adquirido, señalado en la parte superior de esta garantía, así como la mano de obra que se derive de la reparación o reemplazo de las piezas que resulten defectuosas sin costo adicional para el consumidor.
- 3. Procedimiento para hacer válida la garantía:** Para hacer válida su garantía enviar un correo electrónico a la dirección: chile@tecnocent.com, con el asunto "Garantía + SKU del producto". En dicho correo se debe detallar el nombre de la persona que realizó la compra, número de orden, canal de compra, el defecto presente en el producto y apoyar la información con fotografías y videos. Un integrante de nuestro equipo atenderá su solicitud a la brevedad.

ESTA GARANTÍA NO ES VÁLIDA EN LOS SIGUIENTES CASOS:

- a) Cuando el producto se hubiese utilizado en condiciones distintas a las normales.
- b) Cuando el producto no hubiese sido operado de acuerdo con el instructivo de uso que viene incluido.

IMPORTADO POR:
Redlemon Chile Spa
Avenida Apoquindo n° 5950, oficina 1701, piso 17, Las Condes, RM, Chile.
Email: chile@tecnocent.com

CONDIÇÕES DE GARANTIA
TERMOS DE GARANTIA

- 1. Prazo:** 30 dias
- 2. Abrangência:** Esta garantia ampara todas as peças e componentes do produto adquirido, señalado en la parte superior de esta garantía, así como la mano de obra que se derive de la reparación o reemplazo de las piezas que resulten defectuosas sin costo adicional para el consumidor.
- 3. Procedimiento para hacer válida la garantía:** Para hacer válida su garantía enviar un correo electrónico a la dirección: chile@tecnocent.com, con el asunto "Garantía + Código del Producto". En dicho mensaje se debe detallar el nombre de la persona que realizó la compra, número de pedido, canal de compra, el defecto presente en el producto y apoyar la información con fotografías y videos. Un integrante de nuestro equipo atenderá su solicitud a la brevedad.
- 4. Itens excluidos de la garantía:** A garantía não cobre danos ou defeitos resultantes de:
 - Uso do produto em condições diferentes das normais.
 - Uso do produto em desacordo com as instruções de uso incluídas.

Fabricado na China

CONDIÇÕES DE GARANTIA BRASIL
TERMOS DE GARANTIA

- 1. Prazo:** 30 dias contados da data do recebimento do produto.
- 2. Abrangência:** A presente garantia cobre o produto acima identificado, em condições normais de uso, contra defeitos em qualquer de suas peças ou componentes. Nessas situações, a eventual substituição do produto ocorrerá sem custos adicionais para o consumidor.
- 3. Procedimento:** Em caso de aparentes defeitos e/ou dúvidas na operação do produto, favor enviar e-mail com o assunto "Garantia + Código do Produto" para brasil@tecnocent.com. A mensagem deve conter o nome e as informações de contato do consumidor, o número do pedido e o detalhamento do problema, se possível com fotos/videos que demonstrem o defeito.
- 4. Itens excluídos da garantia:** A garantia não cobre danos ou defeitos resultantes de:
 - Uso do produto em condições diferentes das normais.
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Fabricado na China

Instruction sheet

Instruction sheet

WARRANTY POLICY
TERMS

- 1. Warranty Period:** Product is covered by a 100-day limited warranty from the date of purchase.
- 2. Warranty coverage:** This warranty covers all the parts and components of the purchased product, the repair or replacement of the defective parts.
- 3. Procedure:** In case of manufacturing defect or if you have doubts about the use of the product, please send an email with the subject "Warranty + Product SKU" to customerservice@tecnocent.com. The body of the message should contain the customer's name and contact information, the order number, channel where it was acquired, and describing the problem, adding photos/videos if possible.

THIS WARRANTY IS NOT VALID IN THE FOLLOWING CASES:

- a) When the product has been used under conditions other than normal.
- b) When the product has not been operated according to the user's manual.
- c) When the product has been altered or has been repaired by personnel not authorized by TECNOCENT S.A. de C.V.

PÓLIZA DE GARANTÍA MÉXICO
CLÁUSULAS

- 1. Duración de la garantía:** 100 días a partir de la compra.
- 2. Conceptos que cubre la garantía:** Esta garantía ampara todas las piezas y componentes del producto adquirido, señalado en la parte superior de esta garantía, así como la mano de obra que se derive de la reparación o reemplazo de las piezas que resulten defectuosas sin costo adicional para el consumidor. Así como los gastos de transporte del producto que deriven de su cumplimiento dentro de su red de servicio.
- 3. Requisitos para hacer válida la garantía:** Presentar el producto acompañado de la póliza correspondiente debidamente sellada por el establecimiento que se lo vendió o junto con la factura, recibo o comprobante en el que consten los datos específicos del producto objeto de la compraventa.
- 4. Procedimiento para hacer válida la garantía:** Para hacer válida la presente garantía, acudir al Centro de Servicio Autorizado con el producto defectuoso en donde se le reparará o sustituirá dicho producto.

Centro de Servicio Autorizado
TECNOCENT S.A. de C.V.
Av. Paseo de la Reforma No. 2654, Int. 1801, Col. Lomas Altas, C.P. 11950, Miguel Hidalgo, Ciudad de México, México.
Tel. 55 4440 0634 y del interior de la República Mexicana.
ventas@redlemon.com.mx - www.redlemon.com.mx

ESTA GARANTÍA NO ES VÁLIDA EN LOS SIGUIENTES CASOS:

- a) Cuando el producto se hubiese utilizado en condiciones distintas a las normales.
- b) Cuando el producto no hubiese sido operado de acuerdo con el instructivo de uso que viene incluido.
- c) Cuando el producto hubiese sido alterado o reparado por personas no autorizadas por TECNOCENT S.A. de C.V.

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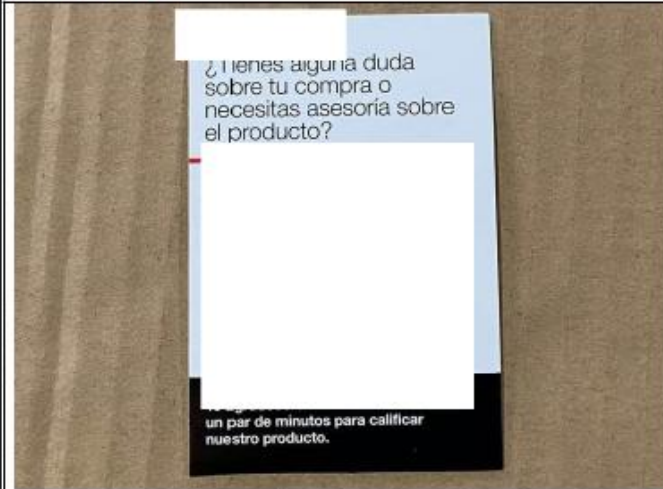
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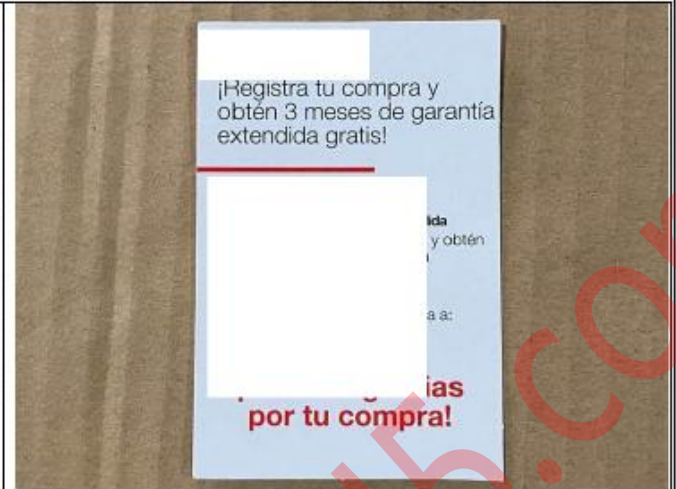
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Instruction sheet

Instruction sheet



Inset card



Inset card



Desiccant



Packing methods



Packing methods



Bubble bag view

| | |
|-------------------------------|----------------------------|
| | |
| <p>Packing methods</p> | <p>Product view</p> |
| | |
| <p>Product view</p> | <p>Product view</p> |
| | |
| <p>Product view</p> | <p>Product view</p> |

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Product view



Product view



Product view



Product view



Product view



Product view





Product view



Product view



Product view



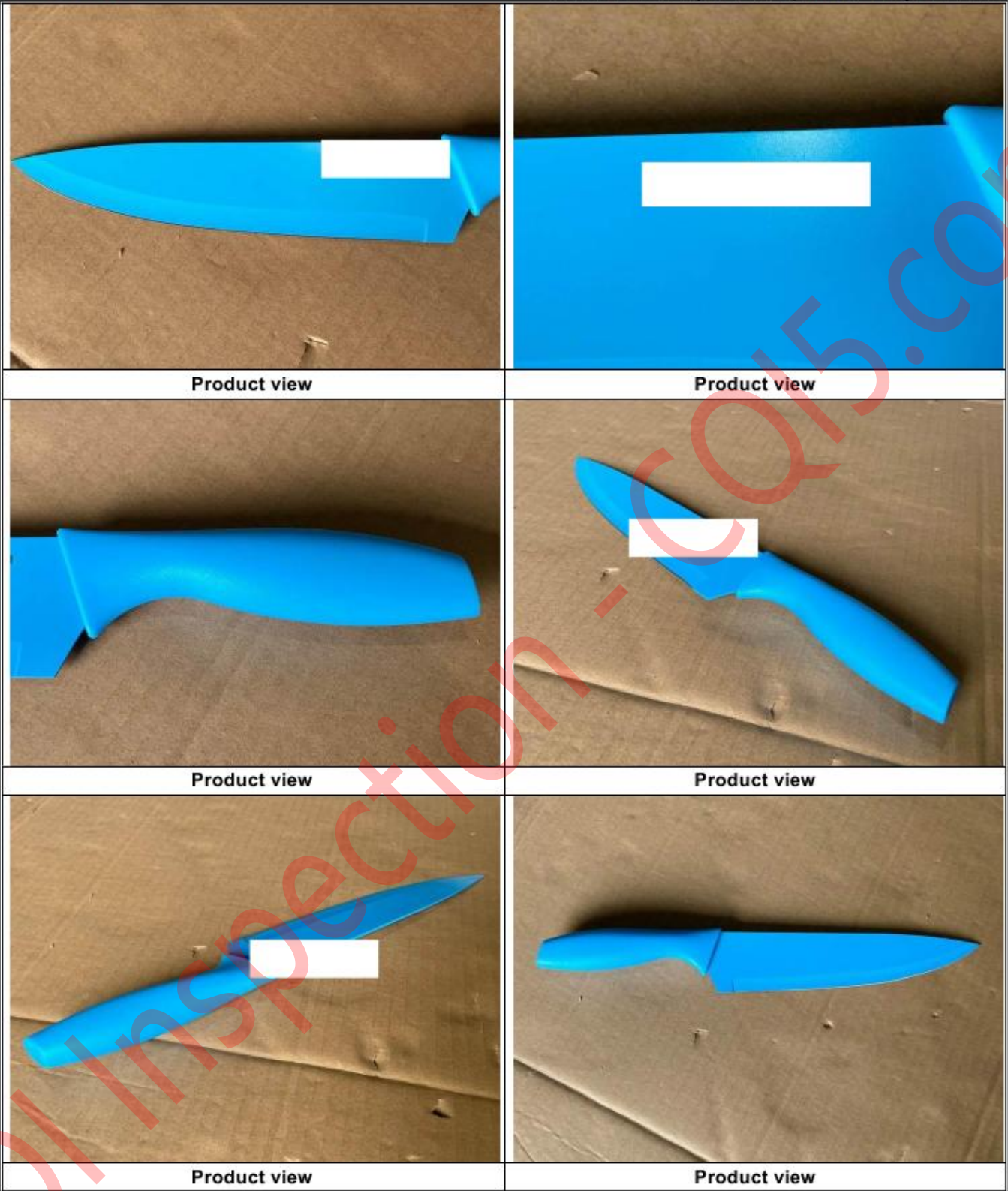
Product view



Product view



Product view





Product view



Product view



Product view



Product view



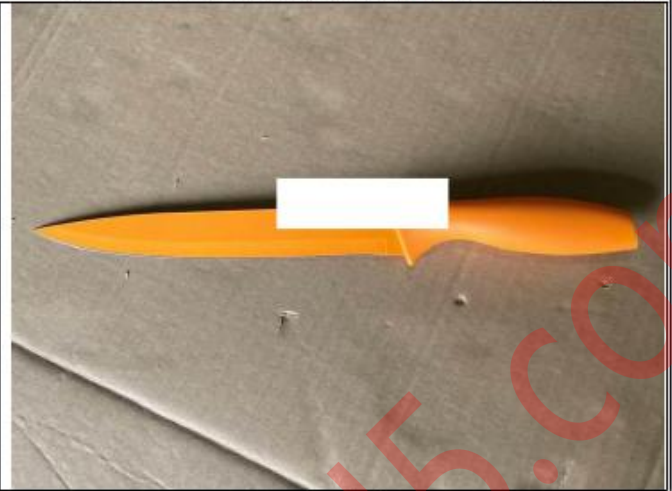
Product view



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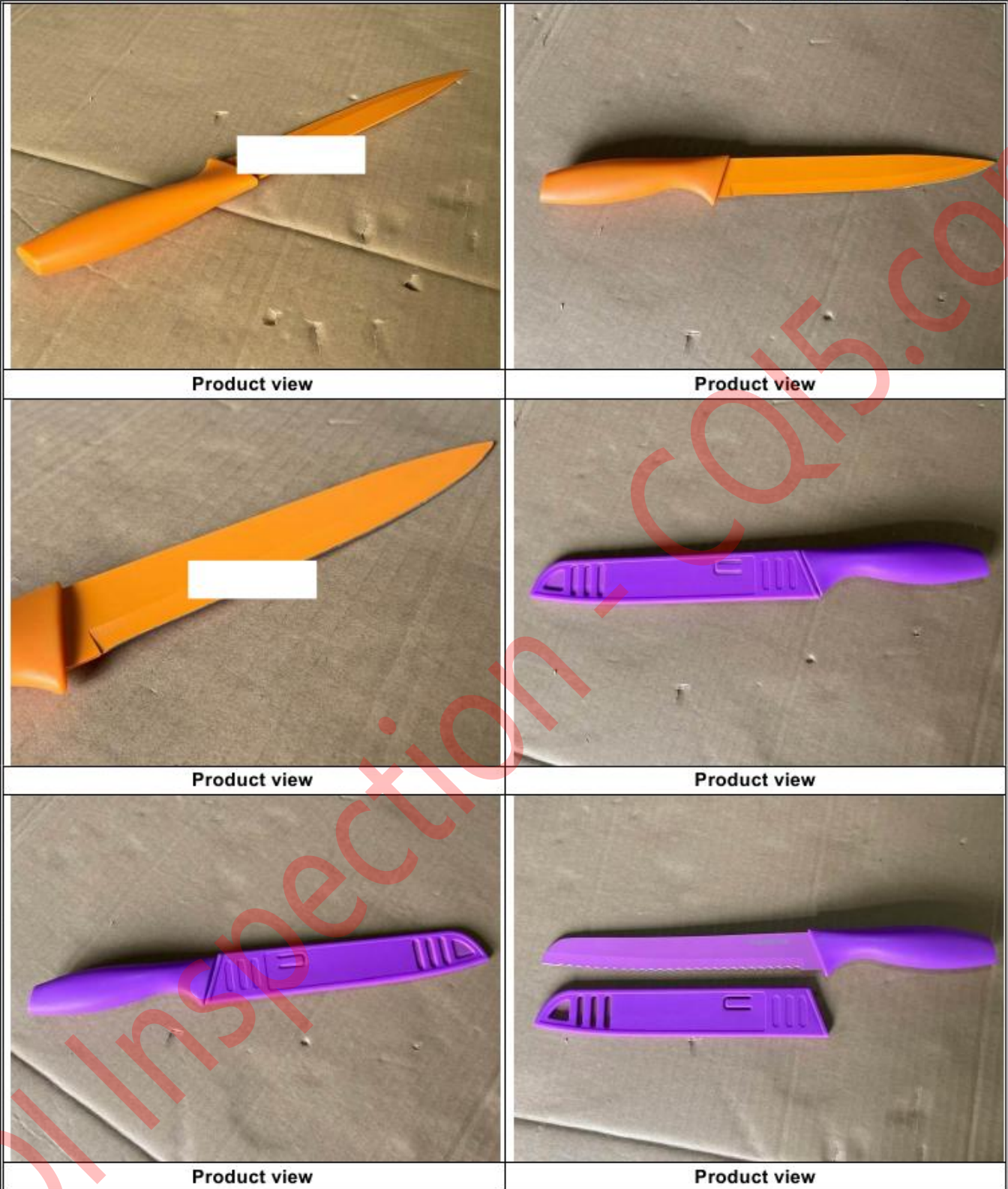
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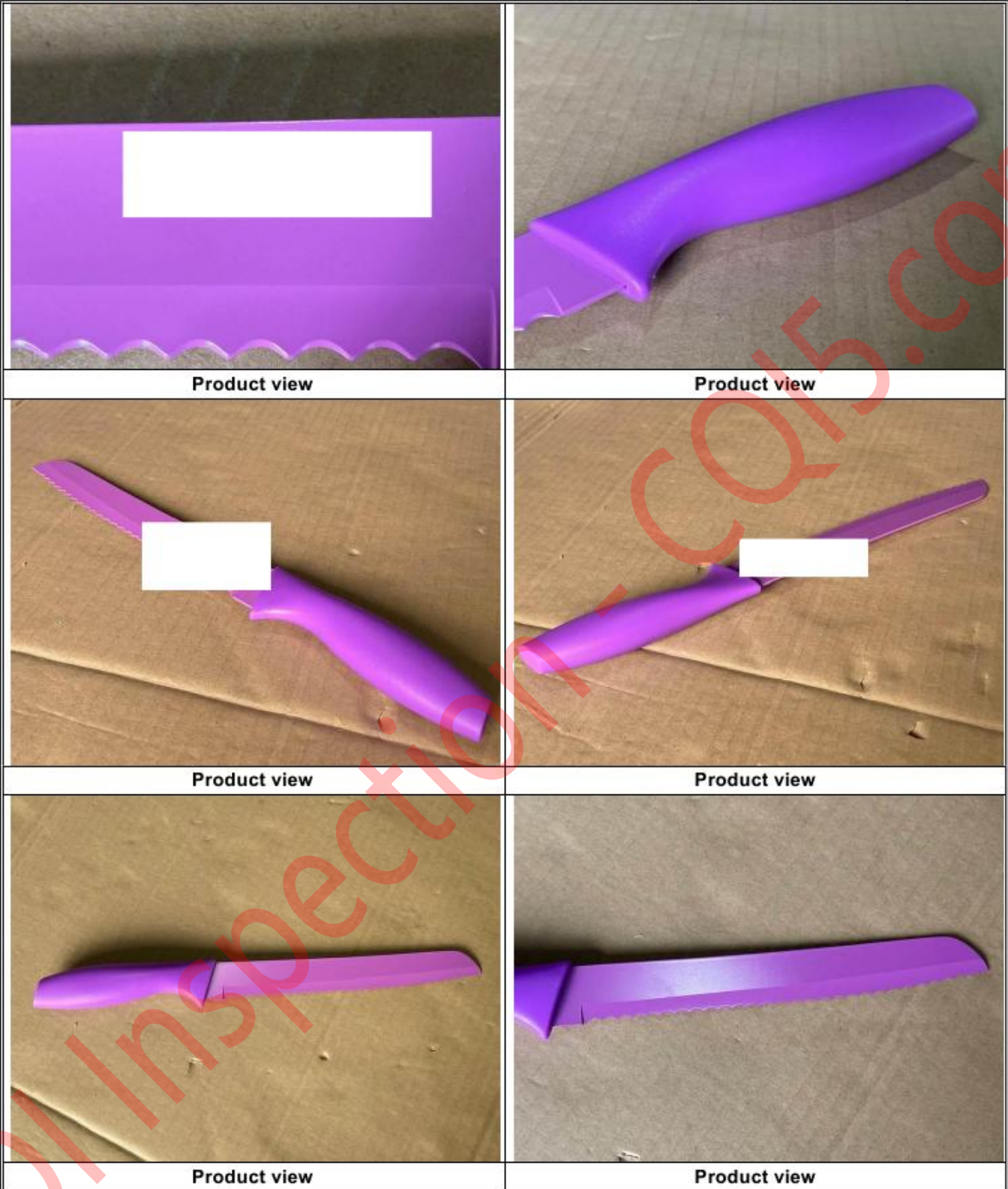
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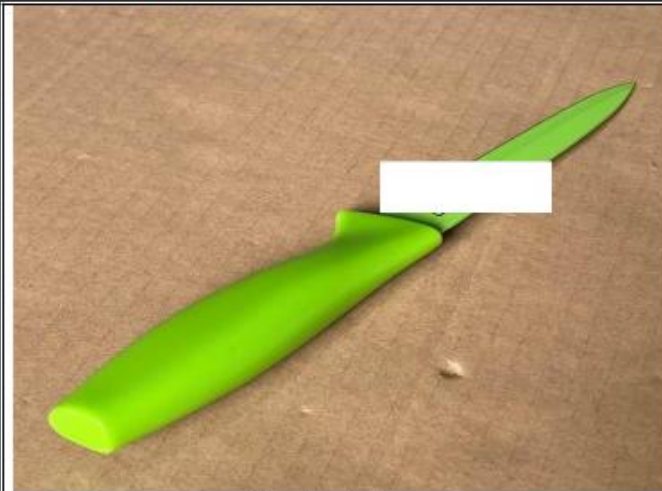
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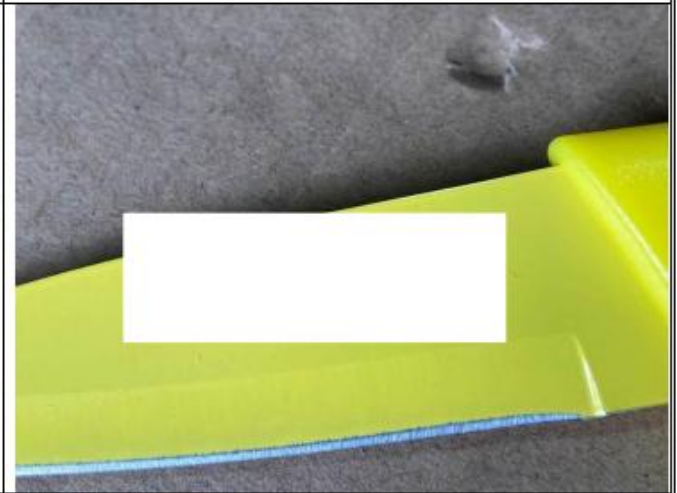
Product view



Product view



Product view



Product view



Product view



Product view

Warehouse



Cargos stacking



Cargos stacking



Inspected samples



Inspected cartons

End of the report

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