

# INSPECTION REPORT

## GENERAL DESCRIPTION

<b>Product Description .:</b>	2 liter coffee jug for cold infusion			
	<b>Report number .:</b>			
	<b>Inspection Date.:</b>			
	<b>Service Item .:</b>	<input checked="" type="checkbox"/> PSI	<input type="checkbox"/> IPI	<input type="checkbox"/> DPI
		<input type="checkbox"/> PM	<input type="checkbox"/> FI	<input type="checkbox"/> RE-PSI
	<b>Customer .:</b>			
	<b>Customer P.O .:</b>			
	<b>Vendor .:</b>			
	<b>Vendor P.O No .:</b>			
	<b>Target Market .:</b>			
	<b>Manufacturer .:</b>			
<b>Location Area .:</b>	Qingdao, Shandong, China			

## QUANTITY CHECK

Client P.O. #	Item No	Quantity on PO #		Actual Finished Quantity	
		Product Quantity	Cartons Quantity	Finished Quantity	Packed Cartons
2928	82688	1008	84	1008	84
Total		1008	84	1008	84

## Inspection Environment

Factory's Co-operation	<input checked="" type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor	<input type="checkbox"/> Very bad
Weather Conditions	<input checked="" type="checkbox"/> Sunny	<input type="checkbox"/> Cloudy	<input type="checkbox"/> Rainy	<input type="checkbox"/> N/A
Inspection Site	<input type="checkbox"/> QC Room	<input checked="" type="checkbox"/> Warehouse	<input type="checkbox"/> Workshop	<input type="checkbox"/> Harbor
Inspection Done on	<input checked="" type="checkbox"/> Table	<input type="checkbox"/> Casual table	<input type="checkbox"/> Ground	<input type="checkbox"/> N/A
Cleanliness	<input checked="" type="checkbox"/> Clean	<input type="checkbox"/> Average	<input type="checkbox"/> Poor	<input type="checkbox"/> Very bad
Lighting	<input checked="" type="checkbox"/> Sufficient Daylight	<input type="checkbox"/> Insufficient Daylight	<input type="checkbox"/> Dark	<input type="checkbox"/> N/A
Cargo Storage	<input checked="" type="checkbox"/> Orderly	<input type="checkbox"/> Disorderly	<input type="checkbox"/> Messy	<input type="checkbox"/> N/A
Quantity check	<input checked="" type="checkbox"/> The carton quantity can be counted by inspector		<input type="checkbox"/> The carton quantity is given by factory	

<b>OVERALL INSPECTION RESULT</b>	FAIL	
<b>Bases On Below AQL &amp; Approved sample&amp; Remark:</b>		
<b>Approved sample</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>AQL</b>	PASS	Within AQL
<b>Remark</b>	FAIL	Due to Remark 1-3

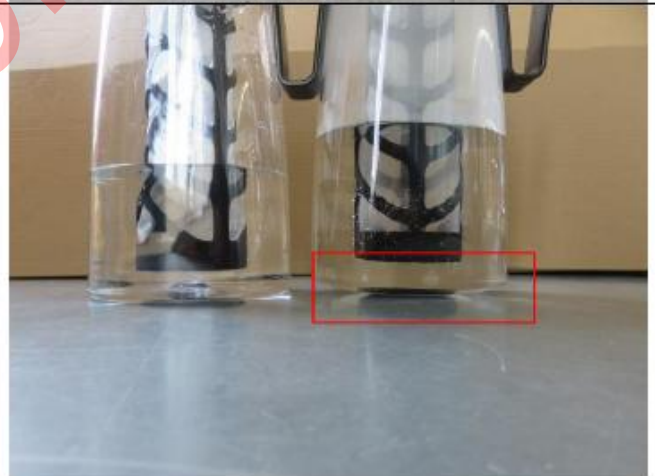
## PROBLEMATIC REMARKS

1. For temperature test, the following deformations occurred 2 minutes after pouring hot water. When tested at 90 °C, found the bottom of the product was obviously deformed and the side was slightly deformed.  
When tested at 80 °C, found the side of the product was slightly deformed, but the photos and videos were hard to see.  
When tested at 70 °C, found the product will not deform. The factory explained that the highest acceptable temperature of this product is 70 °C. Need to be confirmed by client.
2. Found some size and weight (cover for the infuser filter) was beyond +5% of Specification from the

DS, please see sheet page 26.

3. Found the shape of cover for the infuser filter was different from the DS. Need to be confirmed by client.
4. The products were found to have more or less scratches mark on the surface, the more obvious of which have been mentioned in the AQL table. Need to be confirmed by client.
5. For water container, top cover & handle and lid-filter support, found the location of drinking hole and logo will be out of alignment because people close it with different strength.
6. Safety & Quality Directions was not found on the product.
7. There was no material mark on the product. And please refer to the pictures.
8. No packing method and shipping mark provided for this inspection.
9. As the manual was in Spanish, the functions and points for attention of the product could not be completely checked during the inspection. The inspector inspected the products based on Datasheet given by client and the process prepared by QA team.
10. The laboratory report (same material) provided by the factory and test video were in a folder.

Please see below attached photos to demonstrate the above Problematic Remarks:



When tested at 90°C, found the bottom of the product was obviously deformed and the side was slightly deformed.





When tested at 80 °C , found the side of the product was slightly deformed, but the photos and videos were hard to see.





When tested at 70°C, found the product will not deform. The factory explained that the highest acceptable temperature of this product is 70°C.

Remark 1: Need to be confirmed by client.



Product view



Cover for the Infuser filter



Product view



Cover for the Infuser filter

Remark 3: Found the shape of cover for the infuser filter was different from the DS. Need to be confirmed by client.





Remark 5: For water container, top cover & handle and lid-filter support, found the location of drinking hole and logo will be out of alignment because people close it with different strength.

**INSPECTION METHODS APPLIED**

Inspection Criteria - Acceptable Quality Level (AQL)				
Inspection service requirement	Final Random Inspection			
Sampling standard performed per	ANSI/ASQC Z1.4-1993 Single sampling plan for normal inspection (ISO 2859-1, MIL-STD 105E, or BS6001)			
General inspection levels at	III	No. of sample size inspected	125	PCS
Acceptable Quality Level (AQL) for :	Critical	Major	Minor	
	Not allowed	2.5	4.0	
No. of sample size inspected for :	125pcs	125pcs	125pcs	
Total No. of packed cartons	84	cartons	Number of cartons open shall be the square root of the available cartons quantity.	
No. of inspected cartons	15	cartons		
Samples selected from the following cartons :				
Comments.:	Item No.: 61,41,80,4,3,9,17,22,37,58,62,77,13,25,80			
Inspection based on				
<input type="checkbox"/> Approval Sample <input type="checkbox"/> Specifications <input checked="" type="checkbox"/> P/O# <input checked="" type="checkbox"/> Photos <input type="checkbox"/> Drawing <input type="checkbox"/> Others.:				

**APPEARANCE & FUNCTION INSPECTION**

PO #	2928	Item No #	82688		
Details of Non-Conformity		Critical	Major	Minor	%
<b>Appearance &amp; Visual Defects</b>					
1.	Dent mark on the surface	0	6	0	4.8%
2.	Scratches mark on the surface	0	0	6	4.8%
3.	Stain on the surface	0	0	4	3.2%
<b>Functional Defects</b>					
1.	No defect was found.	0	0	0	/
<b>Safety of product ( Zero tolerance, if product hurts the users directly or potentially. )</b>					
1.	No defect was found.	0	0	0	/
Total defects found:		0	6	10	/
Maximum Critical/Major/Minor Allowed:		0	7	10	
Samples Checked:		125	125	125	
Sub-AQL Result:		Within AQL	Within AQL	Within AQL	
<b>Overall AQL Inspection Result:</b>			<input checked="" type="checkbox"/> Within AQL		
PS: Batch defects exceeding 5% will be recorded in remarks again.					
Defect Photo :					



Dent mark on the surface-major



Dent mark on the surface-major



Dent mark on the surface-major



Dent mark on the surface-major

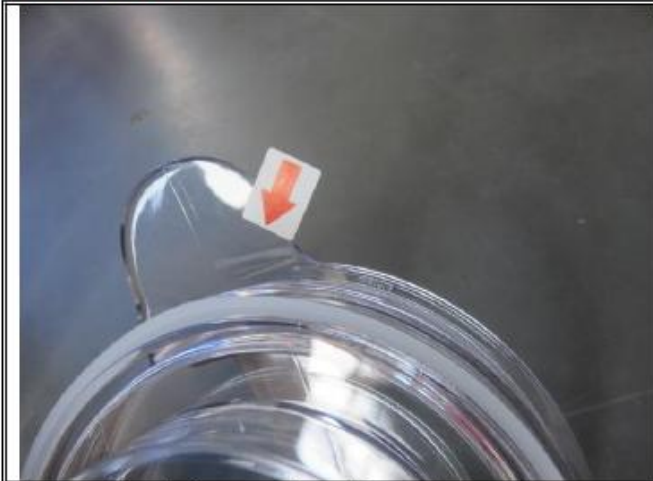


Dent mark on the surface-major



Dent mark on the surface-major





**Scratches mark on the surface-minor**



**Scratches mark on the surface-minor**



**Scratches mark on the surface-minor**



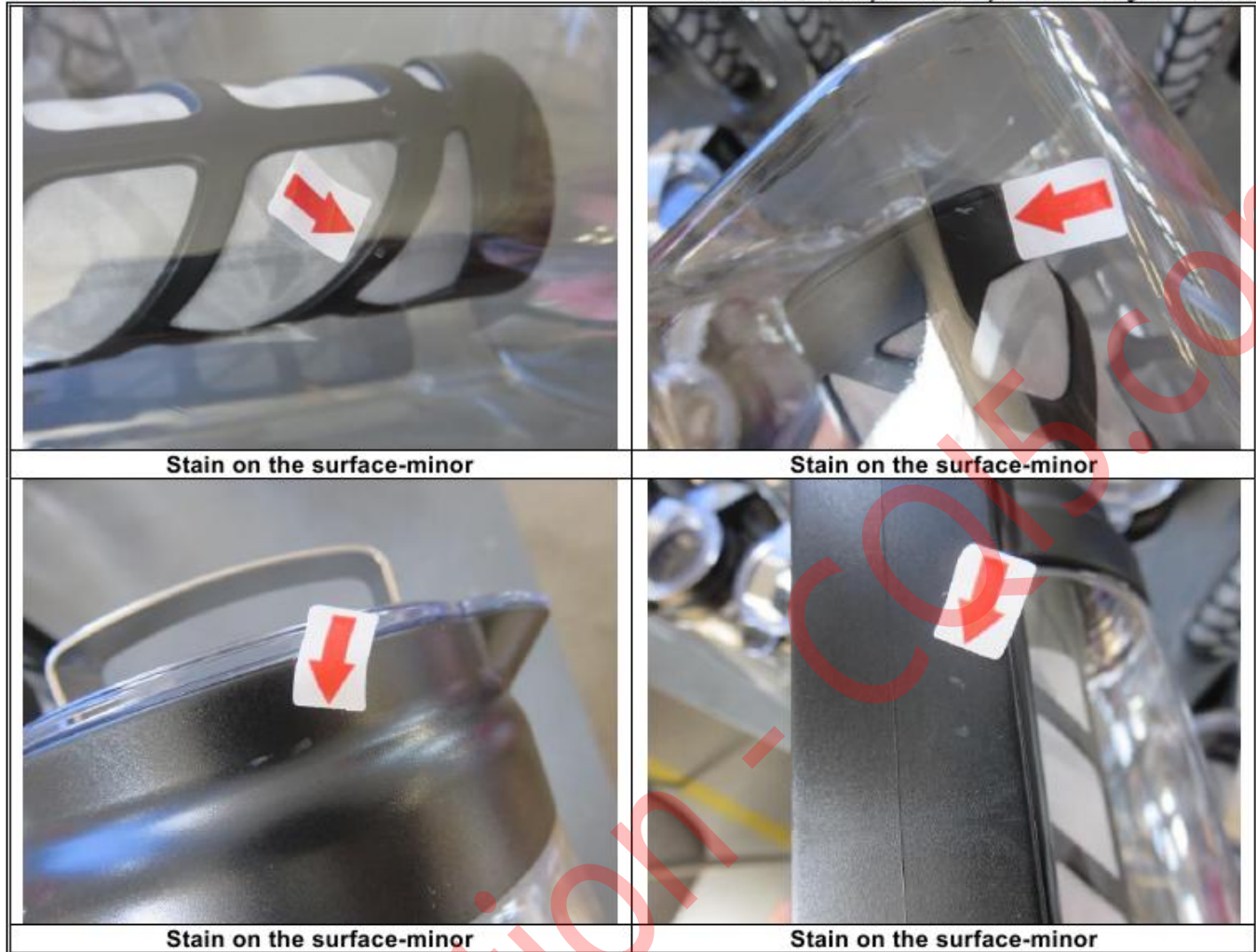
**Scratches mark on the surface-minor**



**Scratches mark on the surface-minor**



**Scratches mark on the surface-minor**



Stain on the surface-minor

Stain on the surface-minor

Stain on the surface-minor

Stain on the surface-minor

**GENERAL INSPECTION CHECKLIST**

#	Inspection Item	Result			Testing Conditions & Requirements / Record	Sample Size
		Pass	Fail	Pend		
1.	Outside Appearance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	N/A	Refer to defects on AQLs.	125pcs
2.	General Function Inspection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	N/A	Refer to defects on AQLs.	125pcs
3.	Pull test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Found acceptable.	10pcs
4.	3M tape test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Found acceptable.	3pcs
5.	Rubber test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Found acceptable.	3pcs
6.	Leaking test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Found acceptable.Please refer to the videos.	10pcs
7.	Temperature test	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Please refer to remark 1.Please refer to the videos.	5pcs
8.	Drop test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	From 76cm,1C3S6F.Found acceptable. Please refer to the videos.	2ctns
9.	Barcode Scanning test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Readable&correct.	5pcs
10.	Color shading check	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Readable&correct.Please refer to the videos.	125pcs
11.	Abuse test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Found acceptable.	10pcs
12.	Accessible sharp Point & Sharp edges check ( if any,)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No accessible sharp points or edges found, meet basic usage.	125pcs

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13.	Structure & Workmanship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The judge for reference only, subject to problematic remark on 1 <sup>st</sup> page.	3pcs
14.	Odor check	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No particular smell found, acceptable.	125pcs
15.	Cleanliness check	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Acceptable, except defects on AQLs.	125pcs

**ON-SITE TESTS ( Photos )**

1. Below photos to demonstrate the technique & process for certain on-site testing item.
2. For different products with the same testing item, only one photo will be taken as evidence.
3. It reflects the actual test result under the on-site testing condition provided, the testing result can't be a documentary evidence for any disputes, for your reference only.



**Carton size check**



**Carton size check**



**Carton size check**



**Carton size check**



**Carton size check**



**Carton size check**



**Carton weight check**



**Carton weight check**



**Color box size check**



**Color box size check**





**Color box size check**



**Color box size check**



**Color box size check**



**Color box size check**



**Color box weight check**



**Color box weight check**





Product size check



Product size check



Product size check



Product size check



Product size check



Product size check





**Product weight check**



**Product weight check**



**Water container size check**



**Water container size check**



**Water container size check**



**Water container size check**



**Water container size check**



**Water container size check**



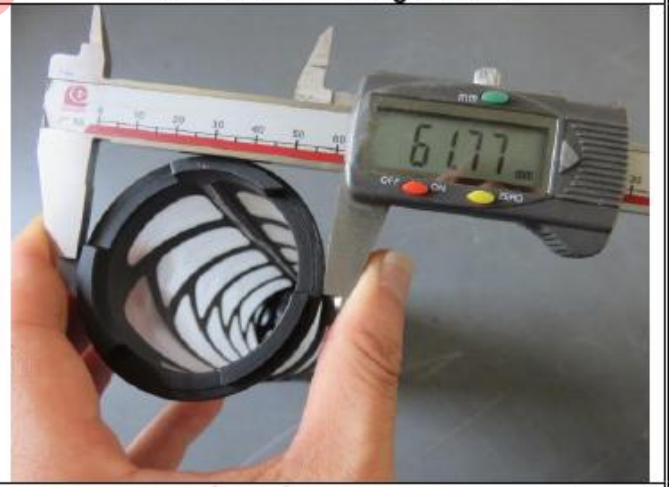
**Water container weight check**



**Water container weight check**



**Infuser filter size check**



**Infuser filter size check**





**Infuser filter size check**



**Infuser filter size check**



**Infuser filter weight check**



**Infuser filter weight check**



**Infuser filter size check**



**Infuser filter size check**



**Infuser filter size check**



**Infuser filter size check**



**Cover for the infuser filter size check-61.54mm**



**Cover for the infuser filter size check-18.36mm**



**Cover for the infuser filter weight check-13g**



**Cover for the infuser filter weight check-13g**





**Cover top size check**



**Cover top size check**



**Cover top size check**



**Cover top size check**



**Cover top size check**



**Cover top size check**



**Cover top weight check**



**Cover top weight check**



**Handle and lid-filter support size check**



**Handle and lid-filter support size check**



**Handle and lid-filter support size check**



**Handle and lid-filter support size check**





**Handle and lid-filter support size check**



**Handle and lid-filter support size check**



**Handle and lid-filter support weight check**



**Handle and lid-filter support weight check**



**Silicone ring size check**



**Silicone ring weight check**



**Water capacity check**



**Water capacity check**



**Poly bag size check**



**Poly bag size check**



**Poly bag size check**



**Poly bag size check**





**Logo size check**



**Logo size check**



**Pull test**



**Pull test**



**3M tape test**



**3M tape test**



**Rubber test**



**Rubber test**



**Leaking test**



**Leaking test**



**Leaking test**



**Leaking test**





Temperature test-70°C



Temperature test-70°C



Temperature test-70°C



Temperature test-70°C



Temperature test-80°C



Temperature test-80°C





Temperature test-80°C



Temperature test-80°C



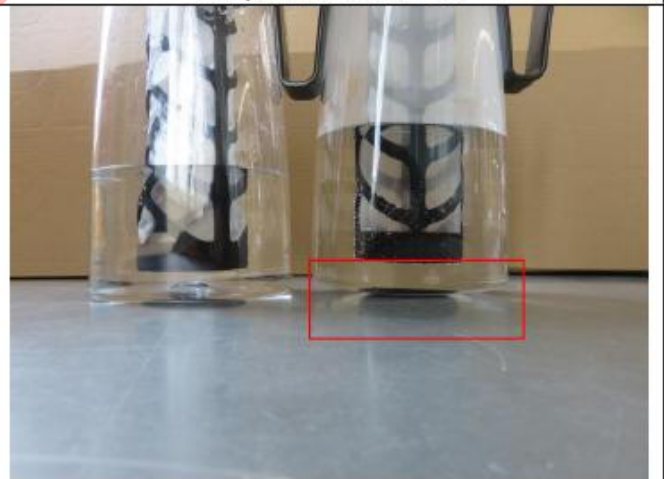
Temperature test-90°C



Temperature test-90°C



Temperature test-90°C



Temperature test-90°C





Drop test



Drop test



Drop test



Drop test

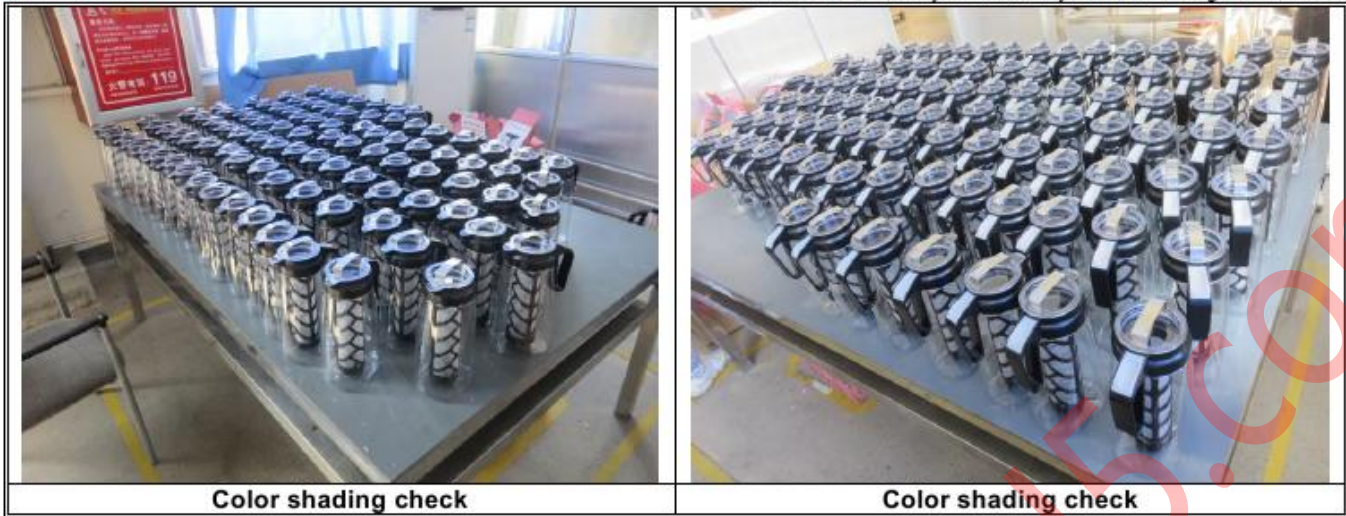


Barcode Scanning test



Color shading check





**ON-SITE MEASUREMENT FOR TECHNICAL DATA**

Item No:82688	Parameter required on PO	Parameter required on unit packaging	Overall size of products
Product size	160x100x277mm	-	160x100x280mm
Product weight	381g	-	398g
Water container size	130x100x236mm	-	130x100x238mm
Water container weight	175g	-	178g
Infuser filter size	61.7x195mm	-	61.77x204mm
Infuser filter weight	35g	-	35g
Infuser filter inner size	49.5x187mm	-	49.13x190mm
Cover for the infuser filter size	48x10.3mm	-	61.62x18.36mm
Cover for the infuser filter weight	6g	-	13g
Cover top size	110x93x52mm	-	110x89x51mm
Cover top weight	67g	-	69g
Handle and lid-filter support size	160x100x121mm	-	155x10x120mm
Handle and lid-filter support weight	101g	-	102g
Silicone ring size	70mm	-	70mm
Silicone ring weight	2g	-	2g
Water capacity recommendation	2070ml	-	2090ml
Color box size/weight	166x106x283mm/530g	-	170x110x185mm/545g
Carton gross weight	-	6.9kg	7.3kg
Carton size	-	-	52.5x45.5x31cm

Supplier	Inspector	Supervisor	Your Decision for the Inspection		
Allan	Larson	<input checked="" type="checkbox"/> Dick F <input type="checkbox"/> Mark W	<input type="checkbox"/> Agree with result <input type="checkbox"/> Conditional <input type="checkbox"/> Accept <input type="checkbox"/> Other	Customer Sign.	Sign. Date
		<input type="checkbox"/> Jeff L <input type="checkbox"/> Allen G		N/A	N/A
Our inspectors have notified supplier/factory not to effect shipment until get final approval from you.			Your Comments.:	N/A	

**PHOTO DOCUMENT**

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**Photos for Products' Marking & Labeling & Packing**



**Warehouse**



**Warehouse**



**Master carton**



**Shipping mark**



**Shipping mark**



**Shipping mark**



**Open carton of protective paper**



**Open carton**



**5-ply**



**Color box**



**Color box**



**Color box**

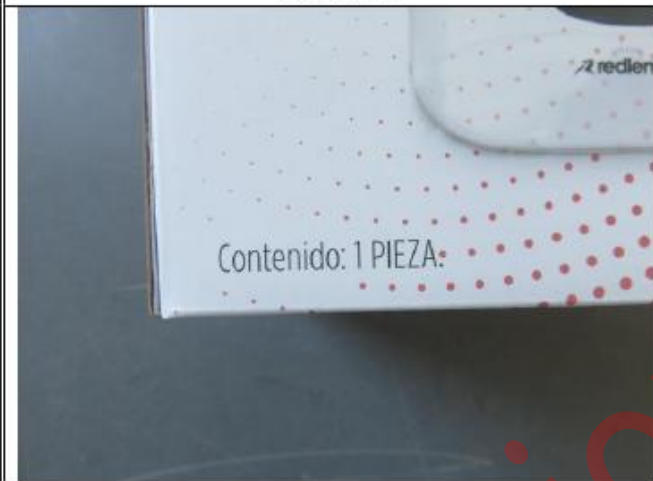




Color box



Color box



Color box



Color box



Color box



Color box



Color box



Color box



Color box



Color box



Color box



Color box





Open color box



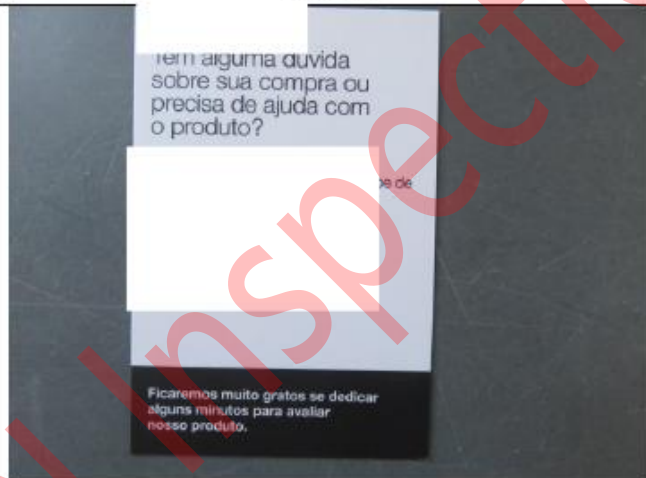
Open color box



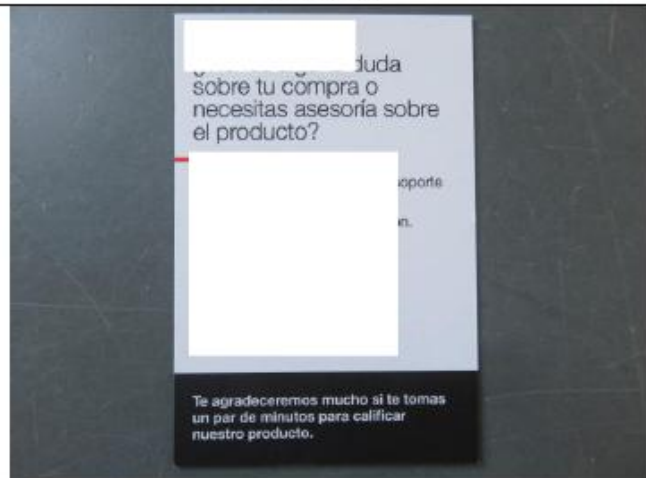
Packing



Packing



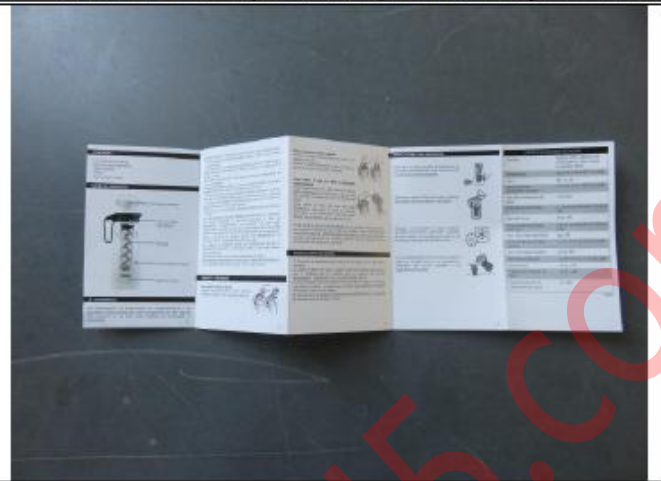
Hang tag



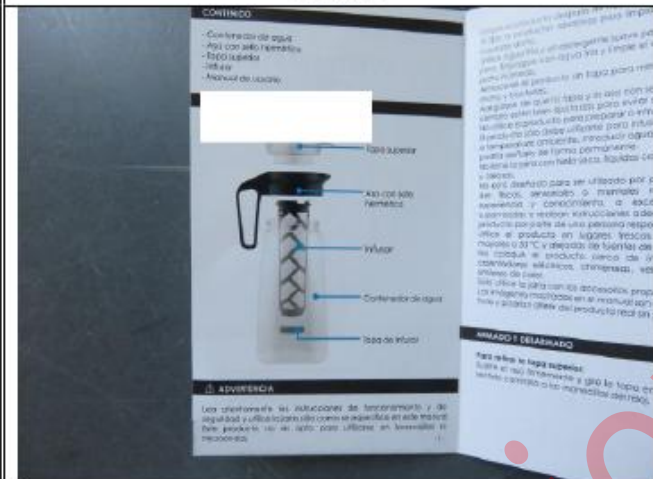
Hang tag



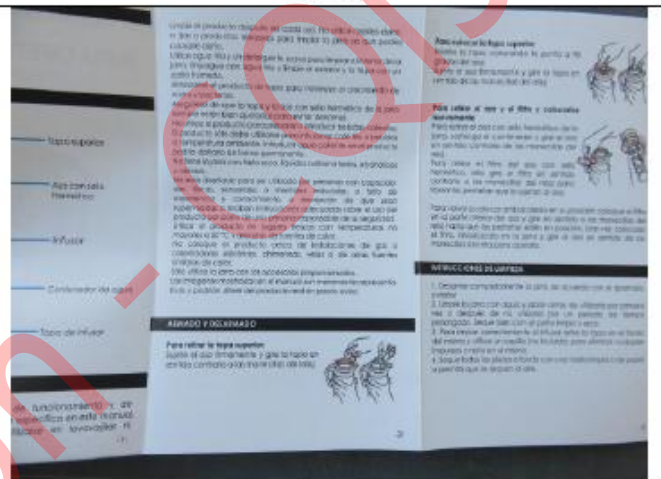
Manual



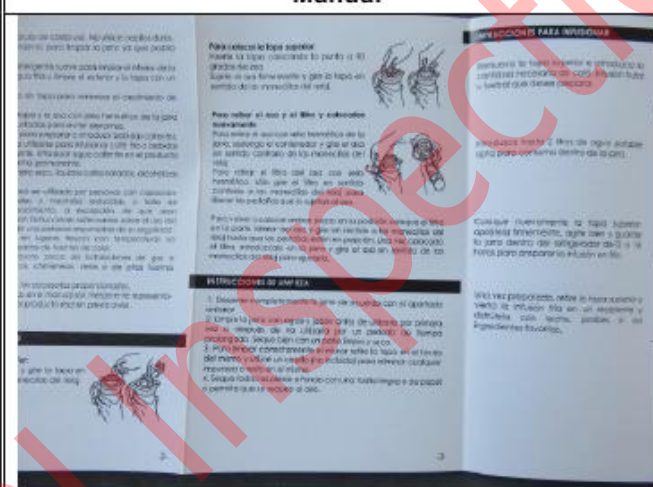
Manual



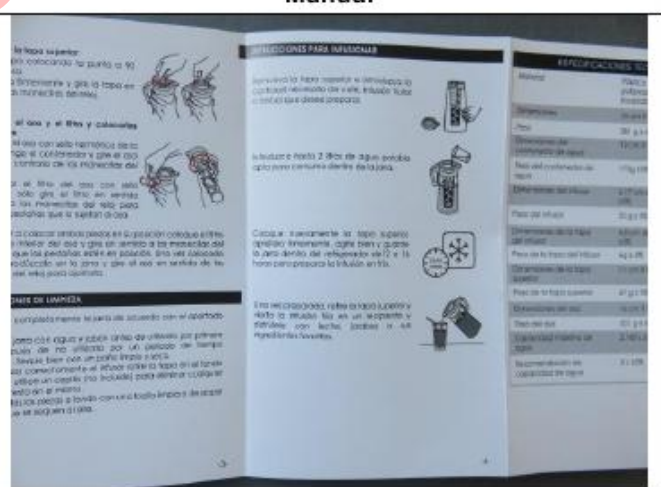
Manual



Manual



Manual

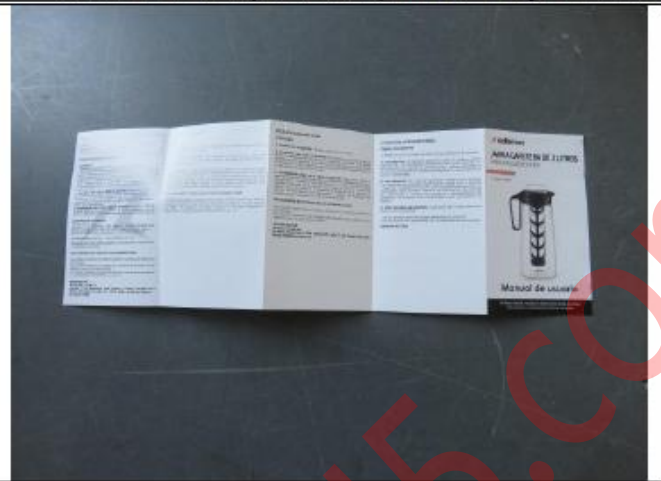


Manual



ESPECIFICACIONES TÉCNICAS
Material: Plástico ABS, góndola ABS, policarbonato negro, acero inoxidable, etc.
Dimensiones: 330x110x127 mm (13.0x4.3x5.0)
Peso: 36 g ± 2%
Dimensiones del contenedor de agua: 110x140x100 mm (4.3x5.5x4.0)
Peso del contenedor de agua: 170g ± 5%
Dimensiones del filtro: 5.7 cm de diámetro x 17.0 cm de altura
Peso del filtro: 30 g ± 5%
Dimensiones de la tapa de la botella: 4.8 cm de diámetro x 1.00 cm de altura
Peso de la tapa de la botella: 4g ± 5%
Dimensiones de la tapa: 11.0x11.3 cm x 1.3 cm de altura
Peso de la tapa superior: 47 g ± 5%
Dimensiones del cuerpo: 11.0x11.3 cm x 1.3 cm de altura
Peso del cuerpo: 67 g ± 5%
Capacidad máxima de agua: 2700 ml ± 5%
Recomendación de uso: 1000 ml ± 5%

Manual



Manual

**WARRANTY POLICY**

**VERBOD**

1. Warranty Period: Product is covered by a 100-day limited warranty from the date of purchase.

2. Warranty coverage: The warranty covers all components of the purchased product, the repair or replacement of the defective parts.

3. Procedure in case of manufacturing defect: If you find a defect in the product, please send an email message to [info@techone.com](mailto:info@techone.com) with the following information: product name, model number, lot number, and the date of purchase. We will respond to you within 24 hours.

**THIS WARRANTY IS NOT VALID IN THE FOLLOWING CASES:**

1. When the product has been used under conditions other than those specified in the user manual.

2. When the product has been repaired or modified by a third party.

3. When the product has been damaged by fire, flood, or other natural disasters.

4. When the product has been used for purposes other than those specified in the user manual.

**FOR MORE INFORMATION, PLEASE CONTACT US AT:**

TECHONE S.A. DE C.V.  
Carretera México-Toluca km. 10.5, Col. San Mateo Atlixcoatl, México DF, México. Tel: 55 53 53 53. Fax: 55 53 53 53. Email: [info@techone.com](mailto:info@techone.com)

**PÓLIZA DE GARANTÍA MÉXICO**

**CLÁUSULAS**

1. **Período de la garantía:** 100 días a partir de la compra.

2. **Coverage que cubre la garantía:** Esta garantía cubre todos los componentes del producto adquirido, reparado o reemplazado por el fabricante o proveedor de repuestos, dentro del período de tiempo que el fabricante o proveedor de repuestos haya especificado en el manual de instrucciones.

3. **Procedimiento para hacer válida la garantía:** Cuando usted encuentre un defecto en el producto, envíe un correo electrónico a [info@techone.com](mailto:info@techone.com) con la siguiente información: nombre del producto, número de modelo, número de lote y la fecha de compra. Responderemos a usted dentro de las 24 horas.

4. **Exclusión de la garantía:** Esta garantía no es válida en los siguientes casos:

a) Cuando el producto ha sido reparado o modificado por un tercero.

b) Cuando el producto ha sido dañado por incendio, inundación u otros desastres naturales.

c) Cuando el producto ha sido utilizado para fines no especificados en el manual de instrucciones.

**PARA MÁS INFORMACIÓN, POR FAVOR CONTACTAR EN:**

TECHONE S.A. DE C.V.  
Carretera México-Toluca km. 10.5, Col. San Mateo Atlixcoatl, México DF, México. Tel: 55 53 53 53. Fax: 55 53 53 53. Email: [info@techone.com](mailto:info@techone.com)

Manual

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**VERBOD**

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3. Procedure in case of manufacturing defect: If you find a defect in the product, please send an email message to [info@techone.com](mailto:info@techone.com) with the following information: product name, model number, lot number, and the date of purchase. We will respond to you within 24 hours.

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1. When the product has been used under conditions other than those specified in the user manual.

2. When the product has been repaired or modified by a third party.

3. When the product has been damaged by fire, flood, or other natural disasters.

4. When the product has been used for purposes other than those specified in the user manual.

**FOR MORE INFORMATION, PLEASE CONTACT US AT:**

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Carretera México-Toluca km. 10.5, Col. San Mateo Atlixcoatl, México DF, México. Tel: 55 53 53 53. Fax: 55 53 53 53. Email: [info@techone.com](mailto:info@techone.com)

**PÓLIZA DE GARANTÍA CHILE**

**CLÁUSULAS**

1. **Período de la garantía:** 100 días a partir de la compra.

2. **Coverage que cubre la garantía:** Esta garantía cubre todos los componentes del producto adquirido, reparado o reemplazado por el fabricante o proveedor de repuestos, dentro del período de tiempo que el fabricante o proveedor de repuestos haya especificado en el manual de instrucciones.

3. **Procedimiento para hacer válida la garantía:** Cuando usted encuentre un defecto en el producto, envíe un correo electrónico a [info@techone.com](mailto:info@techone.com) con la siguiente información: nombre del producto, número de modelo, número de lote y la fecha de compra. Responderemos a usted dentro de las 24 horas.

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TECHONE S.A. DE C.V.  
Carretera México-Toluca km. 10.5, Col. San Mateo Atlixcoatl, México DF, México. Tel: 55 53 53 53. Fax: 55 53 53 53. Email: [info@techone.com](mailto:info@techone.com)

Manual

**CONDICIONES DE GARANTÍA BRASIL**

**TERMS OF WARRANTY**

1. **Período de la garantía:** 100 días a partir de la compra.

2. **Coverage que cubre la garantía:** Esta garantía cubre todos los componentes del producto adquirido, reparado o reemplazado por el fabricante o proveedor de repuestos, dentro del período de tiempo que el fabricante o proveedor de repuestos haya especificado en el manual de instrucciones.

3. **Procedimiento para hacer válida la garantía:** Cuando usted encuentre un defecto en el producto, envíe un correo electrónico a [info@techone.com](mailto:info@techone.com) con la siguiente información: nombre del producto, número de modelo, número de lote y la fecha de compra. Responderemos a usted dentro de las 24 horas.

4. **Exclusión de la garantía:** Esta garantía no es válida en los siguientes casos:

a) Cuando el producto ha sido reparado o modificado por un tercero.

b) Cuando el producto ha sido dañado por incendio, inundación u otros desastres naturales.

c) Cuando el producto ha sido utilizado para fines no especificados en el manual de instrucciones.

**PARA MÁS INFORMACIÓN, POR FAVOR CONTACTAR EN:**

TECHONE S.A. DE C.V.  
Carretera México-Toluca km. 10.5, Col. San Mateo Atlixcoatl, México DF, México. Tel: 55 53 53 53. Fax: 55 53 53 53. Email: [info@techone.com](mailto:info@techone.com)

**PÓLIZA DE GARANTÍA CHILE**

**CLÁUSULAS**

1. **Período de la garantía:** 100 días a partir de la compra.

2. **Coverage que cubre la garantía:** Esta garantía cubre todos los componentes del producto adquirido, reparado o reemplazado por el fabricante o proveedor de repuestos, dentro del período de tiempo que el fabricante o proveedor de repuestos haya especificado en el manual de instrucciones.

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Manual

**CONDICIONES DE GARANTÍA BRASIL**

**TERMS OF WARRANTY**

1. **Período de la garantía:** 100 días a partir de la compra.

2. **Coverage que cubre la garantía:** Esta garantía cubre todos los componentes del producto adquirido, reparado o reemplazado por el fabricante o proveedor de repuestos, dentro del período de tiempo que el fabricante o proveedor de repuestos haya especificado en el manual de instrucciones.

3. **Procedimiento para hacer válida la garantía:** Cuando usted encuentre un defecto en el producto, envíe un correo electrónico a [info@techone.com](mailto:info@techone.com) con la siguiente información: nombre del producto, número de modelo, número de lote y la fecha de compra. Responderemos a usted dentro de las 24 horas.

4. **Exclusión de la garantía:** Esta garantía no es válida en los siguientes casos:

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c) Cuando el producto ha sido utilizado para fines no especificados en el manual de instrucciones.

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**PÓLIZA DE GARANTÍA CHILE**

**CLÁUSULAS**

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Manual



Manual



Packing



Packing



Poly bag



Warning label



Marking





**Product view**



**Product view**



**Product view**



**Product view**



**Product view**



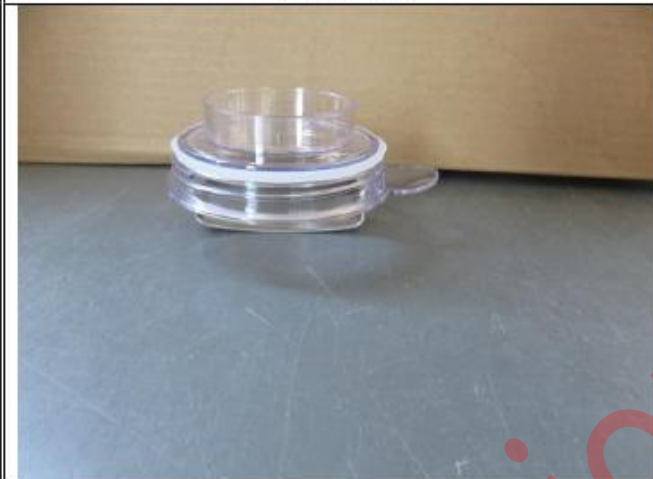
**Product view**



**Product view**



**Product view**



**Product view**



**Product view**



**Product view**



**Product view**





**Logo**



**Product view**



**Product view**



**Product view**



**Product view**



**Product view**



Product view



Product view



Product view



Product view



Product view



Product view





**Product view**



**Product view**

**Warehouse**



**Cargos stacking**



**Cargos stacking**



**Inspected cartons**



**Inspected samples**

**End of the report**